

Privacy Policy

We Will Never Share Your Information

KitchenPro45 Keeps Your Personal Information Private. We Will Never Share Your Personal Information Including Email Address, Phone Number, Address, or Any Additional Information Collected with Any Third Party That is Not Necessary to Fulfill Your Cabinet Order. We Only Provide Information to A Local Sales Representative (If You Request This Service), Shipping Warehouse, and Shipping Carrier as Necessary to Complete Your Order.

Please Note: **KitchenPro45 Always Wants to Keep Your Credit Card Information Private and Secure.** We Have Opted to Securely Process All Credit Card Payments Through **Stripe**, Zelle Cashapp. These Payment Processors Offer Secure Online Payment Options. Sample Doors can be Purchased Using PayPal or Zelle. For Larger Transactions, we will Send an Invoice Directly from **Stripe** that will Allow You to Securely Pay Online. **We Will Never Have Your Credit Card Information.** Additional Payment Methods Are Available if You Prefer.

Payment Policy

KitchenPro45 Accepts Multiple Forms of Payment Including, Check, Debit Card, or Credit Card. We Accept [Visa](#), [Mastercard](#), [Discover](#), and [American Express](#).

All checks require a 7 business day grace period before any product is shipped.

Our Standard Credit Card Processing Company. We Will Create an Invoice that Will Be Sent Directly to Your Email Address via Our Card Processor. Payments for Sample Doors can be Processed Using [PayPal](#).

Please Note: Cabinets Orders Can Have Large Transaction Amounts that are Higher than Standard Card Limits or Flagged as Unusual Activity. For Security Purposes, You May Need to Notify Your Bank or Credit Card Company to Verify Your Purchase. Orders Will Not Be Processed Until Cleared Payment is Received.

Shipping Policy

Sample Cabinet Doors are Typically Shipped via [USPS - Click Here to Track Your Package](#). We Will Provide You with the Shipping Details and Tracking Numbers so You Know When to Expect Your Package. These are non-refundable

The Majority of Our Cabinets Will Be Shipped Using a Freight Carrier. While Some Items Ship Local, Other Items Have Shipping Charges that Vary Depending on the Weight of Your Unique Order (example: Assembled Cabinets), Shipping Distance, and Delivery Type. After Your Order is Placed, **You Will Be Contacted Directly by the Shipping Company to Arrange for and Schedule Your Delivery.**

Please Note: Having Large Items Shipped via a Freight Carrier is Not Comparable to Having Small Items Delivered to Your Door with Companies Such as UPS or FedEx. Your Cabinets Will Arrive on a Large Truck (18-Wheeler) or Box Truck. Please Read the Following Information to Ensure You are Prepared and Know What to Expect When You Receive Your Shipment.

You Must Be Present When Your Cabinets Are Delivered. Kitchen Cabinets Will Be Heavy. We Highly Recommend You Obtain the Assistance of a Few Other People to Help You Unload Your Cabinets and Secure Them Within Your Home. **The Driver Is Only Responsible for Delivering Your Cabinets to the End of the Truck** (A Lift Gate Will Be Utilized When Available). It Is Then **Your Responsibility to Move All Cabinets** From the Truck to Your Home. **The Driver Will Not Leave Cabinets if You Are Not Present.** A Typical Kitchen Usually Arrives on 2-3 Pallets. Please Be Prepared.

We Will Provide You with An Itemized Shipping List. **Please Check That You Receive All Items.** If You Are Missing Any Item or If You Notice Any Damage, **Be Sure To Note This With The Driver. Take A Picture Of Any Damage and Notify Us Immediately.** Please Accept Delivery Of Any Damaged Items. We Will Send A Replacement Piece For Any Items That Are Damaged.

After You Have Accepted Delivery of Your Cabinets, You Will Need to Open All Boxes to **Check for Any Hidden Damage.** Please Check to Make Sure You Have All Cabinet Pieces and Make Sure Cabinet Pieces Have Not Incurred Any

Damage During Shipping. If You Detect Any Damage, Please Take A Picture and **Notify Us Within 2 Days** So That We Can Send The Appropriate Replacement Pieces to You As Soon As Possible.

Please Note: If You Do Not Check Your Shipment For Damage and Later Find Damage After This Time Period, the Manufacturer Will Not Send Replacement Pieces Since they Cannot Be Sure That Damage Occurred During Shipping. We Will Not Send a New Full Cabinet Assembly But May Send The Necessary Replacement Pieces Only.

Return Policy

KitchenPro45 Can Accept Returns on Current Merchandise (Not Discontinued) Within 10 Days of Original Purchase Date. Returns Are For Store Credit Only. Returns Can Only Be Accepted on New, Unused, and Unopened Merchandise In Original Condition. Cabinets That Have Been Assembled Cannot Be Returned. Any Returns Are Subject to A 45% Restocking Fee and Customer Will Be Responsible For Return Shipping Packaging and All Return Shipping Charges. Credit Card Processing Fees that are Collected and Retained by Credit Card Processing Companies are Non-Refundable Upon Completion of Transaction; These Fees Cannot be Reversed or Refunded. All Credit Has A Shelf Life of 30 Days, Then It Expires.